

WARRANTY / RETURNS

VQ OrthoCare warranties all of its products from the original date of purchase against defects in materials and workmanship. Normal wear and tear during use of a product is not considered a defect. Non-warranty returns on unused products will be accepted within 30 days from date of purchase and will be subject to a 15% restocking fee. **Before returning any item, please contact Customer Service at 800.652.1135 or email wholesale@vqorthocare.com for a return authorization number.**

Specific Product Warranties

Custom Knee Braces

Frame..... 10 years
Hinges..... 3 years
Soft goods..... 6 months
Guaranteed fit..... 90 days

Ready-To-Fit Knee Braces

Frame..... 1 year
Hinges..... 1 year
Soft goods..... 6 months

Refurbishment Of Braces

VQ OrthoCare provides a comprehensive refurbishment service for a nominal fee. Contact Customer Service for details.