

## WARRANTY POLICY

The Pavis branded products are covered by a one-year warranty against manufacturing defects in materials and workmanship.

It is the importer/distributor responsibility, promptly informing Pavis about the claim with problem description, customer use method, photos, lot number (indicated on product label) and any other information that Pavis might require to better identify the problem.

In case the product covered by this warranty fails due to a manufacturing defect, we will repair it without charge, or replace it, at our discretion.

Only original, unaltered, and unmodified items and workmanship are covered.

Just as examples, for sure warranty does not cover damage caused by:

- accident,
- improper care, maintenance, wearing and tearing,
- negligence,
- or the natural breakdown of colors and materials over extended time and use.

**PAVIS S.p.A.**

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Management system standards  
certified according to ISO 9001, ISO 13485