



Returns and Warranty

Warranty

Orthomerica warrants all products of its manufacture to be free from defects in material and workmanship for 90 days from date of purchase from Orthomerica. No other warranty is expressed or implied and our liabilities are limited to the cost of the defective material or product only.

Returned Product(s) Policy

- Products will not be accepted without a Return Authorization Number (R.A.N.) from Orthomerica's Customer Service Department. Products must be returned within 90 days of the R.A.N. date. Please call 800-446-6770 or 407-290-6592.
- The (R.A.N.) authorizes your company to return the products, but does not guarantee that credit will be issued until Orthomerica can evaluate the products.
- Original order number or packing slip must be provided with returned goods.
- Custom-to-Measurement, Custom-to-Cast or special order pre-fabricated products cannot be returned for credit without proper authorization.
- Products that are used, altered or obsolete may not be returned for credit.
- Products more than 6 months old are not returnable for account credit.
- All freight charges for returned product(s) are at the customer's expense.
- All product returns are subject to a 20% restocking fee.

Terms

All items F.O.B. Orlando, Florida. Delinquent accounts are subject to a 1½% per month charge. Orthomerica Products Inc. reserves the right to alter, discontinue or change products and prices without notice.

