



Warranty Information

To the original purchaser* from an authorized dealer only, Medi-Dyne warrants products to be free from defects in materials and faulty workmanship. Medi-Dyne makes no other warranties, expressed or implied relating to the products including any implied warranties or merchantability or fitness for a particular purpose, shall not be liable for indirect, social or consequential damages resulting of the use of these products.

Medi-Dyne's products are covered by 1 of 5 possible warranties. Each warranty and the corresponding products are listed below. If during the warranty period the product should become defective, it may be returned with appropriate shipping/handling fee (see below) to Medi-Dyne for a replacement. Products listed under "First Use" are guaranteed against manufacturer's imperfections only and do not include normal use periods due to the nature of the product. Please see instructions below on how to return products under warranty.

Warranties and Applicable Products

Lifetime Warranty:

List of products: Tuli's® Classic® GEL Heel Cups, Tuli's® Classic® Heel Cups, Tuli's Heavy Duty® GEL Heel Cups, Tuli's Heavy Duty® Heel Cups, and Tuli's® Metatarsal Cushions

One-Year Limited Manufacturer's Defect Warranty (does not include wear and tear):

List of products: ProStretch® Z™, CoreStretch®, Tuli's® Plantar Fasciitis Insoles™, Tuli's® So Soft® Heel Cups, Tuli's® So Soft® Insoles, Tuli's® Diamondbacks, Tuli's® Gaitors, Tuli's® Dual Density/Polar Bears Heel Cups, Tuli's® RoadRunners, ProStretch® Plus, ProStretch® The Original Unilateral (Single) and Bilateral (Double), StretchRite®, StepStretch Unilateral (Single) and Bilateral (Double), ProStretch® Shoulder Flex™* (Applies only to original purchaser - [Product Warranty Registration](#)).

Two-Year Limited Manufacturer's Defect Warranty (does not include wear and tear):

List of products: ProStretch® Pro Roller, ProStretch® Type A+, ProStretch® Type C, ProStretch® Type X2+, ProStretch® Uno, ProStretch® Junior+, ProStretch® Marble Roller, ProStretch® Footy, ProStretch® Hexi, ProStretch® Peanut, ProStretch® Nonagon, ProStretch® Roundchucks, ProStretch® Trio, ProStretch® Knot Bad, ProStretch® Mini Knot Bad, and ProStretch® Full Body Kit.

30-Day Manufacturer's Defect Guarantee:

Applies to all Cho-Pat® products, Tuli's® Foot Therapy Wrap, Tuli's® The X Brace®, Tuli's® Cheetah, ProStretch® NightSock™, Tuli's® HammerRx™, and Tuli's® Soft Moves®.

We guarantee these items against the manufacturer's imperfections only. Please inspect the items for defects that could affect the wear and durability prior to use. We cannot exchange or refund if items were worn (except for the initial try-on) or soiled. Full refund, less shipping & Handling, on items returned

within thirty days, plus en route time, and in their original packaging. We will accept exchanges for size correction. Items must be purchased directly from Medi-Dyne® and not from affiliates or resellers.

First Use: 2Toms® Skin-On-Skin®

2Toms® Guarantee: If not completely satisfied, return the package (unused portion) and a receipt/proof of purchase for a full refund.