

Maramed

ORTHOPEDIC SYSTEMS

2480 West 82nd Street, #8
Hialeah, FL 33016 USA

January 13, 2026

Ortho Active Appliances Ltd.

Suite 103, 250 Schoolhouse Street
Coquitlam, BC, Canada, V3K 6V7

Dear Dale:

Our Return policy is as follows:

All returns require a "Return Authorization Number" or RA number. Please call or email customer service to acquire RA number. Place RA number on return shipping label and return to 2480 West 82nd Street, Bay 1A, Hialeah, FL 33016. Merchandise returned without prior authorization will not be accepted. All returns are subject to a 20% restocking charge.

Our Warranty Provision is as follows:

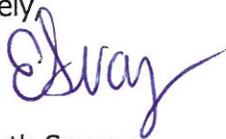
Maramed warranties all products of its manufacturer to be free from any defects in material and/or workmanship for 60 days after receipt of goods. No warranty is expressed or implies as to service life of any product.

The RA Number authorizes your company to return the products but does not guarantee that credit will be issued until Maramed evaluates the product.

Products that are used, altered or obsolete may not be returned for credit.

Products more than 6 months old are not returnable for credit.

Sincerely,



Elizabeth Suarez
Office Administrator
Maramed Orthopedic Systems